

## **Town Hall Overview for University Housing Questions**

Please review: <https://inside.nku.edu/housing.html> for all updates.

### **Are microwaves and mini fridges allowed in dorms?**

- Microwaves and mini fridges are allowed in dorms. All residential spaces come with a mini fridge already provided. For limitations and information, please review the [Housing/Dining Agreement Terms & Conditions](#), page 8.

### **We live in an exempted county but would like our first-year student to live on campus in the fall, what do you think his chances will be to be on campus?**

- University Housing is hopeful that there will be space for interested students to stay on campus. Voluntary cancellations are being accepted until July 12. University Housing will review occupancy numbers at that time to make further decisions. Students with accommodations and extenuating circumstances, non-local students, and first year students will be prioritized for Housing this academic year.

### **Coming in from Florida and staying in a dorm - will students be required to self-quarantine prior (2 weeks)? If yes, are they required to do this at the dorm, or can they do this at a family members house in KY?**

- Only students coming from outside the United States of America are currently required to self-quarantine for 2 weeks prior to moving into their Fall housing assignment. Students who choose to self-quarantine may do this in their dorm or at a family member's house in Kentucky. While University Housing will have a limited amount of quarantine space reserved for residential students this year, it will be held for students who are confirmed to have COVID-19.

### **Is there any sort of rough timeline on notifying students whether or not they will receive housing as other students choose if they will forfeit their spot or not?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

### **Housing question – will the four-bedroom suites in the University Suites still have four occupants: one in each bedroom?**

- Four-bedroom suites in University Suites (sometimes called “quads” by students) will have four students living in them, one in each bedroom. As there are two bathrooms in each suite, two students will share each bathroom.

### **One of our concerns is where our student will be in the fall. We live too far away for him to commute and have not heard about housing for him.**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

### **Will our students stay in the same campus living that they chose, or will they have to possibly move to another option?**

- University Housing will attempt to keep students in the same room type they originally selected. When that is not possible, some students will be asked to move to a different room to accomplish de-densified housing. Students will only be required to pay the rate of the housing they selected unless they are moved to a lower cost option.

### **Will we need to move out of dorm after Thanksgiving?**

- No. University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**I understand that there will be limited room for dorm living. When will students from around the area be notified if they will be able to live on campus?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**Are dorm and meal plan prices being reduced?**

- [Housing and Meal Plan rates](#) will remain as posted for the 2020-2021 academic year. Housing rates are typically for double occupancy rooms. All students will be in single occupancy or reduced occupancy rooms this academic year. There will be no additional charge for single occupancy rooms across campus.

**My daughter has been told that her quad dorm may be turned into a double, so instead of 4 girls in 2 rooms, it will be one girl per room. Can you speak on this? Will the rates be the same?**

- Quads in Northern Terrace and Callahan will host three students per quad instead of four. This decision was made based on guidance from the Centers for Disease Control, the American College Health Association, and on best practices from the Association for College and University Housing Officers, International. This will limit bathroom sharing in quads to no more than three people (Callahan quads) or two people (Northern Terrace quads). [Rates](#) will remain as posted for the 2020-2021 academic year.

**Have you determined how close a student needs to live to campus in order to be considered local (for purposes of living in the dorms)?**

- Students are considered local if they live in a county listed in the [First Year Residency Requirement](#). Local students are exempt from the first year live-on requirement but are welcome to apply for a space on campus.

**When will local students who signed up for housing be notified if they've gotten a spot?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**Does the limited residency in the dorms mean private rooms instead of doubles, or just fewer students in the dorms overall?**

- To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

**Are all first-year students required to live on campus?**

- Non-local first year students are required to live on campus as a part of the [First Year Residency Requirement](#). Students from exempt areas are not required to live on campus but are welcome to apply for a space on campus.

**After Thanksgiving, is there still on campus housing?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**Will the students move home during thanksgiving?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**When will room assignments be released?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**For students who have kitchen facility in dorm will they be able to cook as normal?**

- Common kitchens will be open, but will be subject to social distancing guidelines, including six-foot separation and enhanced cleaning. All students living in University Housing, with limited exceptions, are required to have a meal plan and students are encouraged to utilize their meal plans to ensure social distancing and health safety.

**Will housing prices be changed?**

- [Housing rates](#) will remain as posted for the 2020-2021 academic year.

**When will we know if we get a dorm assignment or not?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**Will the ones living on campus still have roommates?**

- To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

**To clarify, all in person classes after Thanksgiving will go virtual? If that is the case do students that live on campus move back home at that time?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**Housing: When will we know? We live 45 minutes away and really do not want her to commute. Her roommate does as well. They selected one another.**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**When will students be informed of their actual move in day? How early will that begin for all students and students within the ROCKS program as well?**

- Move-in for University Housing will be by appointment between August 10-16 to promote social distancing and de-densified arrivals. More information will be posted on the [Housing website](#) as soon as it is available.

### **How are you going to handle dorm costs if you get moved from current location to a new location?**

- If University Housing needs to move you from one location to another, we will honor your original rate, unless the new rate is lower. We will ensure that you will not have to pay more than the rate that you originally selected. Students who voluntarily choose a new room at a higher rate will be subject to the higher rate.

### **Will the cost of housing be adjusted due to the reduced time on campus?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break. [Housing rates](#) will remain the same as posted for the 2020-2021 academic year.

### **I have been assigned housing - is my assignment good or will it be changed?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

### **Will meal package prices be reduced because students will not be returning to campus after Thanksgiving and will use fewer meals?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break. [Housing and meal plan rates](#) will remain the same as posted for the 2020-2021 academic year.

### **Is the current plan for housing to be single rooms only or will there be roommate situations?**

- To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

### **First year student residency requirement? I was not under the impression that first year students were required to live in campus.**

- University Housing and Northern Kentucky University have a [First Year Residency Requirement](#) for non-local students. Non-local first year students are required to live on campus for their first year. However, for the 2020-2021 academic year, we are accepting voluntary cancellations from all students, including students who would normally be subject to the First Year Residency Requirement.

### **When will we find out a definite on housing assignments?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

### **But Callahan doesn't have refrigerators, so we should bring our own?**

- All University Housing residential spaces come with a shared mini fridge. Please review the [Housing/Dining Agreement Terms & Conditions](#), page 8, for additional information and restrictions on personal appliances.

**Are students able to stay on campus until the end of the semesters?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**It says move in will happen over a series of days for social distancing, Will the move in day for Freshman and 1st time student still be on August the 13th ?**

- Move-in for University Housing will be by appointment between August 10-16 to promote social distancing and de-densified arrivals. More information will be posted on the [Housing website](#) as soon as it is available.

**On campus students in doubles that are being made singles for social distancing, how does that effect cost? Will it increase since only once person is living in it?**

- [Housing and Meal Plan rates](#) will remain as posted for the 2020-2021 academic year. Housing rates are typically for double occupancy rooms. All students will be in single occupancy or reduced occupancy rooms this academic year. There will be no additional charge for single occupancy rooms across campus.

**Re: housing. We live 25 miles away, and our student cannot drive. We are in rural Boone County, no public transportation access (12 miles from closest TANK stop). I fear he will be dropped from housing as we might be considered close enough to commute, who do we contact to ensure he doesn't lose his housing assignment?**

- There is no need to contact Housing at this time. If we are required to implement in-voluntary cancellations, students will be able to request exemption from the in-voluntary cancellation due to extenuating circumstances. All information will be sent to the student's NKU email address.

**We've been told Callahan hall doesn't have fridges, are there fridges here as well?**

- All University Housing residential spaces come with a shared mini fridge. Please review the [Housing/Dining Agreement Terms & Conditions](#), page 8, for additional information and restrictions on personal appliances.

**Is there an à la carte meal card for students that live off campus?**

- Dining Services sells commuter meal plans for students who do not live on campus. Please visit the [Dining Services website](#) for more information on commuter meal plans.

**What furniture items will students need for their dorms?**

- All residential spaces come fully furnished with a bed, mattress (twin, extra-long), dresser, desk, and desk chair. Students are not encouraged to bring extra furniture without reviewing the [Housing/Dining Agreement Terms & Conditions](#), page 10/11 for additional information and restrictions on personal furniture.

**Will the students still have roommates? Or will all rooms be singles?**

- To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

**My daughter has purchased a meal plan for the fall semester. Is she has flex money left over from 1st semester, does the amount carry over to 2nd semester?**

- FLEX dollars roll over from Fall semester to Spring semester when you purchase a Spring Meal Plan. Meal plans expire May 7th 2021.

**If we don't opt out of housing will we be refunded if we don't get in?**

- Students who do not receive an assignment for the 2020-2021 academic year will be refunded their \$200 pre-payment, considering the circumstances surrounding this year. In a typical year, the \$200 pre-payment is non-refundable.

**If the university closes due to the pandemic, will reimbursement for housing be issued?**

- Upon reasonable notice, Housing reserves the right to terminate housing contracts due to public health emergency needs, including COVID-19. In the event Housing terminates housing contracts due to public health concerns, the University will offer fair and reasonable reimbursements for impacted students as appropriate and based on information available at that time.

**How long will the housing assignments last, through the fall and spring semester?**

- Housing assignments are valid from move-in in August until closing in May 2021.

**When will we know if our student will be able to live in the dorm and what are the chances they will have the previously chosen roommates?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July. Most students will live in single rooms, except for quads in Callahan and Northern Terrace. It will not be possible to honor roommate requests in rooms that will be single occupancy due to socially distanced housing. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability.

**Are toasters and coffee machines allowed in the dorm?**

- Toasters and coffee makers are not permitted in Housing under the [Housing/Dining Agreement Terms & Conditions](#). Please review "Appliances" on page 8.

**My dorm room currently has 4 people total staying and I seen in an email where Norse Hall is allowing 2 people per dorm now. How will we know who is staying in the dorm and who is moving and/or commuting?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July.

**I'm concerned because my student has been assigned to Northern Terrace. What is the cleaning sanitizing schedule in the dorm and the buses used to transport him to campus? Also will bicycles be available?**

- University Housing will clean common bathrooms and common areas with enhanced cleaning procedures, based on guidance from the Centers for Disease Control. Cleaning of bathrooms in private rooms, suites, and quads in Callahan and Northern Terrace will be the responsibility of residents assigned to those spaces. University Housing will provide guidance to students on proper cleaning procedures. The shuttle from the East Village to other parts of campus will be cleaned and sanitized by TANK [following their enhanced cleaning procedures](#). Bicycles are available as a part of the [NKU Bike Share](#). There is a Bike Share rack next to Callahan Hall.

**If the student lives farther away, but is a first-year student, can the 1st year student residency be waived?**

- University Housing and Northern Kentucky University have a [First Year Residency Requirement](#) for non-local students. Non-local first year students are required to live on campus for their first year. However, for the 2020-2021 academic year, we are accepting voluntary cancellations from all students, including students who would normally be subject to the First Year Residency Requirement.

**If we voluntarily drop our housing, will we be reimbursed for the housing fees?**

- Students who voluntarily cancel their Housing contract will have their \$200 pre-payment returned to them through their student account.

**Will there be no roommates if they have a double room?**

- To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

**Will Callahan Hall Honors be a 1:1 and how will the half bath and shared bathroom in the hallway work? That seems a little more at risk - sharing a hall bath/shower?**

- Callahan Hall rooms will be single occupancy per bedroom. Students who share showers on their hallways (wing F, wing G, and wing J) will have their shared bathroom space cleaned twice per day by housekeeping staff at NKU, following enhanced cleaning procedures as developed by the Centers for Disease Control. Based on our reduced occupancy plan, no more than 3-4 students will be sharing any bathroom fixture on campus.

**What is the plan for shared restrooms/showers in the dorms (when the whole floor uses the same facilities)?**

- Students who share showers on their hallways (Commonwealth Hall, Kentucky Hall, Cumberland Hall, Callahan rooms with half bathrooms and shared showers) will have their shared bathroom space cleaned twice per day by housekeeping staff at NKU, following enhanced cleaning procedures as developed by the Centers for Disease Control. Based on our reduced occupancy plan, no more than 3-4 students will be sharing any bathroom fixture on campus.

**As a first-year student who doesn't live locally, if I already registered for a specific room in a specific dorm, am I still guaranteed this room?**

- University Housing is unable to guarantee or accept requests for specific rooms. After the voluntary cancellation period has ended on July 12, University Housing will review remaining students to determine the most efficient way to achieve socially distanced, reduced occupancy housing. University Housing will do its best to honor the type of room originally selected and keep students as near to their original assignment as possible. Some students may be asked to move to different rooms based on the reduced occupancy model.

**Will students have to move off campus after thanksgiving for the remainder of the fall semester if so, will this change the cost of housing?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break. [Housing and meal plan rates](#) will remain the same as posted for the 2020-2021 academic year.

**If students move out off campus sooner does that reduce the housing cost?**

- Students who move out of their campus assignment prior to the end of the contract are subject to the [Housing/Dining Terms and Conditions](#). Please review page 3 for charges and rates due to cancellation.

**Will the online classes after Thanksgiving be with students living on campus or do they stay home?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**After thanksgiving when classwork goes virtual, do we stay home or go back to campus to continue online classwork?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**Will students have to move out of their dorm rooms between Thanksgiving break and the spring semester start, or can their belongings remain in the room?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**Where is this list of counties?**

- The list of counties that are exempt can be found on the [Housing website](#) on the [First Year Residency Requirement](#) or the [Housing/Dining Agreement Terms and Conditions](#), page 2.

**How will move in day work? Will parents be allowed to assist with that move?**

- University Housing will post more information about move-in day on the [Housing website](#) as soon as it is available. Students will be required to sign up for an arrival appointment and University Housing will restrict the number of people in each party, based on Centers for Disease Control and American College Health Association guidelines.

**If we live far away and our student lives on campus but most classes become virtual/online is it worth living in campus?**

- This will be a personal choice for each student. The academic schedule will be released on July 1 and students are encouraged to weigh the benefits and costs of living on campus with their academic schedule. Students who live on campus achieve higher GPAs, complete more credit hours, and are more likely to stay in school for the next year and graduate on-time. First year students, including those from exempt areas, are encouraged to live on campus for their first year, when these benefits are most pronounced.

**Will living on campus still be mandatory for incoming freshman?**

- University Housing and Northern Kentucky University have a [First Year Residency Requirement](#) for non-local students. Non-local first year students are required to live on campus for their first year. However, for the 2020-2021 academic year, we are accepting voluntary cancellations from all students, including students who would normally be subject to the First Year Residency Requirement.

**Will the cost of housing remain the same irrespective of the number of students in a room?**

- [Housing and Meal Plan rates](#) will remain as posted for the 2020-2021 academic year. Housing rates are typically for double occupancy rooms. All students will be in single occupancy or reduced occupancy rooms this academic year. There will be no additional charge for single occupancy rooms across campus.

**Is there going to be a limit of how many students will be in housing? I thought I heard 1,000 students.**

- University Housing will reduce its occupancy this year from 1,718 to 1,021 students, a decline of 697 beds. To promote social distancing and conform to the given guidelines, many rooms in University Housing will be single occupancy for this academic year. All rooms in University Suites will be single occupancy. Apartments in Norse Hall will be reduced to half occupancy with only one student per bedroom in each apartment. Rooms in Kentucky Hall, Commonwealth Hall, and most Callahan Hall rooms will also be single occupancy per bedroom. Quads in Callahan and Northern Terrace will be reduced to three students. In this plan, no more than 3-4 students will share any bathroom or set of bathroom fixtures. University Housing will also be increasing cleaning of common bathrooms in Kentucky, Commonwealth, and Callahan Halls and reducing or eliminating common room furniture, where possible. Operations will be conducted remotely where possible and RAs will have limited in-person interactions with residents throughout the year. *University Housing will restrict all guest visitation this academic year, including students from other on-campus residence halls.*

**My student is currently assigned flex housing in a 4 person quad at Northern Terrace. Will the number of students (4) currently assigned to his dorm remain the same?**

- Quads in Callahan and Northern Terrace will be reduced to three students.



**Will two students that have booked a room in Callahan Hall still be able to room together or are all of the rooms in Callahan Hall changing to single residents?**

- Most rooms in Callahan Hall rooms will be single occupancy per bedroom. The only exception are quads in Callahan will be reduced to three students per quad.

**Does the cost of housing change due to the single assignments?**

- [Housing and Meal Plan rates](#) will remain as posted for the 2020-2021 academic year. Housing rates are typically for double occupancy rooms. All students will be in single occupancy or reduced occupancy rooms this academic year. There will be no additional charge for single occupancy rooms across campus.

**Do all new incoming freshman have to stay on campus? Can they rent an apartment?**

- University Housing and Northern Kentucky University have a [First Year Residency Requirement](#) for non-local students. Non-local first year students are required to live on campus for their first year. However, for the 2020-2021 academic year, we are accepting voluntary cancellations from all students, including students who would normally be subject to the First Year Residency Requirement.

**When will the housing application fee be returned if not selected for housing?**

- University Housing will return pre-payments to students who cancel their contracts voluntarily through their student account. Housing will strive to return this money as soon as possible, but it may take until the end of July to process all pre-payment returns.

**Will there be an option for first year students to live in dorm thru Thanksgiving and move home after. Will rates be pro-rated?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break. There will not be a pro-rated discount for students who choose to stay home after Thanksgiving break.

**We do not need to move our stuff out during Thanksgiving, correct? We can keep it there until spring ends?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**Will meal plans be reimbursed if a student doesn't make the "cut" for housing?**

- Students will not be charged for housing or meal plans if they are not assigned a room on campus for the 2020-2021 academic year. No charges have been assessed for Fall 2020 rooms or meal plans.

**Will NKU still have student jobs available with the covid-19 guidelines? if so, how does a student look for/apply for a job on campus?**

- There will still be some limited student employment on campus during the 2020-2021 academic year. Students can visit the [student employment website](#) for more information on open positions.

**Is the dining option in Callahan going to be open?**

- Dining services is still determining their schedule for the Fall 2020 term. More information will be posted as soon as it is available.

**When you refer to local students staying at home, is this based on a specified distance/radius from the college?**

- University Housing and Northern Kentucky University have a [First Year Residency Requirement](#) for non-local students. Local students are defined by the counties listed in the [First Year Residency Requirement](#). Non-local first year students are required to live on campus for their first year. However, for the 2020-2021 academic year, we are accepting voluntary cancellations from all students, including students who would normally be subject to the First Year Residency Requirement.

**Listening to the exempt explanation, we are in an exempted county but 34 miles (just under the limit). Will that be taken into account? Also, is there the possibility of the housing plan changing for second semester?**

- University Housing is hopeful that there will be space for interested students to stay on campus. Voluntary cancellations are being accepted until July 12. University Housing will review occupancy numbers at that time to make further decisions. Students with accommodations and extenuating circumstances, non-local students, and first year students will be prioritized for Housing this academic year. The plan for reduced occupancy housing will continue through the Spring 2021 term.

**Would you still speak with Arnie for Honors Housing?**

- If you are interested in Honors Housing, please contact [housing@nku.edu](mailto:housing@nku.edu) for more information.

**Will students in the Honors Living Community still be moving in early, or will that event happen virtually as well?**

- Move-in for University Housing will be by appointment between August 10-16 to promote social distancing and de-densified arrivals. More information will be posted on the [Housing website](#) as soon as it is available.

**When will student be made aware of their assigned move in day?**

- Move-in for University Housing will be by appointment between August 10-16 to promote social distancing and de-densified arrivals. More information will be posted on the [Housing website](#) as soon as it is available.

**If a student is now having to live off campus - with the fewer on-campus classes - is it still mandatory to buy a meal plan?**

- Students who choose to live off campus will not be required to purchase a residential meal plan. Students who live in University Housing are required to purchase a meal plan, with limited exceptions.

**Will we be coming back to campus after thanksgiving if we want?**

- University Housing will remain open from move-in in August until the end of the contract in May 2021. Housing will remain open through and after Thanksgiving Break, Winter Holiday Break, and Spring/Fall Break.

**If considered a local first year student is there anything you can do to increase your chance of getting housing?**

- University Housing is hopeful that there will be space for interested students to stay on campus. Voluntary cancellations are being accepted until July 12. University Housing will review occupancy numbers at that time to make further decisions. Students with accommodations and extenuating circumstances, non-local students, and first year students will be prioritized for Housing this academic year. University Housing will contact all students after the voluntary cancellation period with more information.

**Do all the rooms have showers?**

- Rooms in Commonwealth Hall, Kentucky Hall, Cumberland Hall, and rooms with half bathrooms in Callahan Hall all have shared bathroom space on the hallway. Rooms in University Suites, Norse Hall, Northern Terrace, and rooms with full bathrooms in Callahan Hall (including quads) have semi-private bathrooms with showers, shared only by the residents assigned to that suite, apartment, quad, or bedroom.

**What will be the living requirements for people living in Norse Commons?**

- Norse Commons has the Boothe Village dining hall and the main Housing office. Students assigned to Norse Hall will live mostly live in two-bedroom apartments with one student per bedroom. Each apartment has a single bathroom, shared by the two students. There are also 8 efficiency apartments that are single occupancy that include a bedroom, bathroom, and small kitchen area.

**If you've already reserved your room, what are the chances you'll get to stay with the roommate you've chosen?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July. Most students will live in single rooms, except for quads in Callahan and Northern Terrace. It will not be possible to honor roommate requests in rooms that will be single occupancy due to socially distanced housing. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability.

**What if you're a college athlete, living in those dorms like Norse Hall?**

- University Housing is hopeful that there will be space for interested students to stay on campus. Voluntary cancellations are being accepted until July 12. University Housing will review occupancy numbers at that time to make further decisions. Students with accommodations and extenuating circumstances, non-local students, and first year students will be prioritized for Housing this academic year.

**How are you going to handle dorm cost if you get moved to a cheaper room?**

- If University Housing needs to move you from one location to another, we will honor your original rate, unless the new rate is lower. We will ensure that you will not have to pay more than the rate that you originally selected. Students who voluntarily choose a new room at a higher rate will be subject to the higher rate.

**My daughter has a room assignment for the 1st semester. I realize that might not happen. Will she be able to move on campus for 2nd semester?**

- University Housing will be open for both the Fall and Spring terms. Students will be able to stay for both the Fall and the Spring in their assigned room. There will be very limited availability for new students to join University Housing for only the Spring term.

**If someone is assigned to a quad in University Suites, will they still be charged the premium cost when they might have a single (previously a double) in University Suites?**

- All rooms in University Suites are charged at the premium rate. There will not be an additional charge for students who are assigned to a single room that was previously a double.

**Will the Callahan Hall cafe not be open?**

- Dining services is still determining their schedule for the Fall 2020 term. More information will be posted as soon as it is available.

**Regarding housing will University Suites quad rooms have two or three students in those suites?**

- University Suites has two-bedroom suites and four-bedroom suites. Two-bedroom suites will have one student per bedroom for a total occupancy of two students. Four-bedroom suites will have one student per bedroom for a total occupancy of four students.

**My daughter is part of the Latino program, will she still be moving in earlier than other students?**

- Move-in for University Housing will be by appointment between August 10-16 to promote social distancing and de-densified arrivals. More information will be posted on the [Housing website](#) as soon as it is available.

**What is the price for the Meal Card for those that live off campus?**

- Dining Services sells commuter meal plans for students who do not live on campus. Please visit the [Dining Services website](#) for more information on commuter meal plans.

**Will the students be allowed to have guests come into their dorm room?**

- Based on guidance from the Centers for Disease Control, the American College Health Association, and best practices from the Association for College and University Housing Officers, International, *all guest visitation will be restricted this academic year, including students from other on-campus residence halls.*

**Will laundry facilities be open and accessible in all dorms?**

- Laundry facilities will be open and accessible in all dorms.

**Are there security guards or do residence halls lock after a certain time?**

- NKU residential facilities are locked to non-residents 24 hours per day, 7 days per week. Residential students may access their hall using their Student ID to gain access at the entry doors.

**For students that are living on campus will they be allowed to be off campus overnight such as visiting home for the weekend?**

- University Housing will not include restrictions for students who want to visit family or be off campus overnight. NKU encourages all students to take appropriate steps to protect themselves and others as they return to campus. Students exhibiting symptoms should contact [Student Health Services](#) as soon as possible and remain in self-quarantine in their room. University Housing will have limited quarantine space for students who contract COVID-19, especially for students who may be living in quads in Callahan and Northern Terrace.

**Will the Bistro at Callahan be closed?**

- Dining services is still determining their schedule for the Fall 2020 term. More information will be posted as soon as it is available.

**If someone is more "at risk", can we request that student is reassigned to a single room?**

- All accommodation requests should be made through the [Office of Student Accessibility](#). University Housing will strive to accommodate all documented requests as a part of the assignment and re-location process.

**Will Callahan Bistro be open for fall or spring?**

- Dining services is still determining their schedule for the Fall 2020 term. More information will be posted as soon as it is available.

**Will parents be able to help their student move into dorms?**

- University Housing will post more information about move-in day on the [Housing website](#) as soon as it is available. Students will be required to sign up for an arrival appointment and University Housing will restrict the number of people in each party, based on Centers for Disease Control and American College Health Association guidelines.

**Is first year move in august 13?**

- University Housing will post more information about move-in day on the [Housing website](#) as soon as it is available. Students will be required to sign up for an arrival appointment and University Housing will restrict the number of people in each party, based on Centers for Disease Control and American College Health Association guidelines.

**Can the beds be lifted or lofted?**

- Most beds in University Housing can be adjusted up or down, based on student preference. Students are encouraged to submit a [work request with Housing Facilities](#) for help in raising or lowering their beds, based on availability.

**Knowing the housing will be limited, will preferred roommates be kept together or will they have to be split?**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July. Most students will live in single rooms, except for quads in Callahan and Northern Terrace. It will not be possible to honor roommate requests in rooms that will be single occupancy due to socially distanced housing. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability.

**My incoming freshman was assigned a double room and a roommate in Callahan Hall, obviously one would be moved out for Fall semester. These girls wanted to live together so when Spring comes and “life goes back to normal” will they be assigned together?**

- University Housing’s socially distanced housing will continue through the end of the Spring 2021 term.

**Where can you get the dimensions for the room?**

- University Housing is working to see if room dimensions are available. Due to the varied size and shape of rooms, particularly in Callahan Hall, it may not be possible to provide room dimensions to each interested student. Please email [housing@nku.edu](mailto:housing@nku.edu) with any questions and our staff will attempt to help in any way that they can.

**How will move in day work? Will we have access to our room before our first day of classes?**

- University Housing will post more information about move-in day on the [Housing website](#) as soon as it is available. Move-in will occur between August 10-16. Students will be required to sign up for an arrival appointment and University Housing will restrict the number of people in each party, based on Centers for Disease Control and American College Health Association guidelines.

**Were any of the dorms able to be renovated this summer?**

- Norse Hall is currently undergoing a renovation to repair and replace sections of the stairs and decks and to replace piping for domestic water.

**Just to confirm first year move in date is august 13 correct?**

- Move-in for University Housing will occur between August 10-16 by appointment only. More information will be posted to the [Housing website](#) as soon as it is available.

**If first year student in exempt county opts for remote class for Fall, can he/she opt to live on campus during spring?**

- University Housing will be open for both the Fall and Spring terms. Students will be able to stay for both the Fall and the Spring in their assigned room. There will be very limited availability for new students to join University Housing for only the Spring term and students should not count on there being available space for a Spring only assignment.

**If you choose to commute the first semester, will you be able to get housing for the second semester?**

- University Housing will be open for both the Fall and Spring terms. Students will be able to stay for both the Fall and the Spring in their assigned room. There will be very limited availability for new students to join University Housing for only the Spring term and students should not count on there being available space for a Spring only assignment.

**I am an incoming freshman within the 40mile radius, but I don’t drive. Will I be prioritized to live on campus?**

- University Housing is hopeful that there will be space for interested students to stay on campus. Voluntary cancellations are being accepted until July 12. University Housing will review occupancy numbers at that time to make further decisions. Students with accommodations and extenuating circumstances, non-local students, and first year students will be prioritized for Housing this academic year.

**If you live out of state and choose to do online classes for the fall, will there be housing available for the spring semester?**

- University Housing will be open for both the Fall and Spring terms. Students will be able to stay for both the Fall and the Spring in their assigned room. There will be very limited availability for new students to join University Housing for only the Spring term and students should not count on there being available space for a Spring only assignment.

**Will the housing department try to keep already assigned roommates together or adjoining? Many students who have been assigned have reached out and already connected with roommates.**

- University Housing is accepting voluntary cancellations until July 12. After July 12, University Housing will review how many students still want housing and how many spaces are available. Decisions about in-voluntary cancellations, if necessary, will occur soon after July 12. It is our hope to have answers as soon as possible for students and parents, no later than the end of July. Most students will live in single rooms, except for quads in Callahan and Northern Terrace. It will not be possible to honor roommate requests in rooms that will be single occupancy due to socially distanced housing. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability.

What if my daughter benefits better from living with a roommate? Can I still request my daughter not be separated from her roommate?

- It will not be possible to honor roommate requests in rooms that will be single occupancy due to socially distanced housing. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability. Roommate requests can be considered for quads in Callahan and Northern Terrace, depending on availability.